

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
04/01/2008	04/30/2008
03/19/2009	04/19/2009
06/11/2009	07/11/2009
06/11/2009	07/11/2009
06/11/2009	07/11/2009
08/01/2009	09/05/2009
08/01/2009	09/05/2009

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455478	QUALITY CARE OF WACO	2501 MAPLE AVE
455489	JEFFREY PLACE HEALTHCARE CENTER	820 JEFFREY DR
455638	GREENVIEW MANOR	401 OWEN LN

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76707	(254) 752-0311
WACO	TX	76710	(254) 772-9480
WACO	TX	76710	(254) 772-8900

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

02/26/2010

03/23/2010

04/28/2010

05/21/2010

04/28/2010

05/21/2010

05/28/2010

06/30/2010

08/12/2010

09/15/2010

08/12/2010

09/15/2010

08/12/2010

09/15/2010

07/13/2009

08/13/2009

05/23/2009

06/23/2009



# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

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Based on Nursing Home Compare - Complaint Deficiency

455638	GREENVIEW MANOR	401 OWEN LN
455638	GREENVIEW MANOR	401 OWEN LN
455638	GREENVIEW MANOR	401 OWEN LN
455638	GREENVIEW MANOR	401 OWEN LN
455670	RIDGECREST RETIREMENT CENTER	1900 HWY 6 W
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76710	(254) 772-8900
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WACO	TX	76710	(254) 772-8900
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WACO	TX	76710	(254) 772-8900
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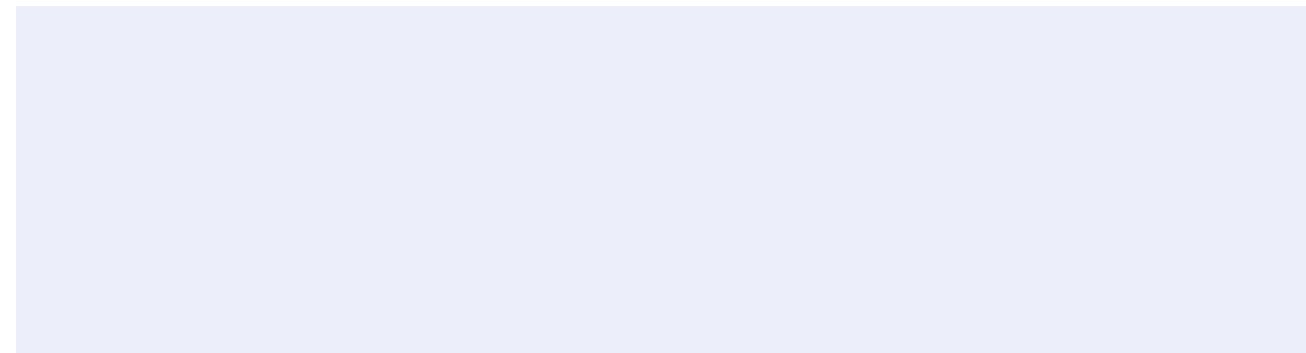
WACO	TX	76710	(254) 772-8900
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WACO	TX	76712	(254) 776-9681
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WACO	TX	76712	(254) 761-8500
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency



05/23/2009

06/23/2009



01/21/2011

02/19/2011

03/09/2011

03/23/2011



01/13/2009

02/14/2009

05/29/2008

06/29/2008

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6



# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500
WACO	TX	76712	(254) 761-8500

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Based on Nursing Home Compare - Complaint Deficiency

05/29/2008

06/29/2008

02/27/2009

02/27/2009

02/27/2009

02/27/2009

10/29/2009

11/04/2009

10/29/2009

11/04/2009

10/29/2009

11/04/2009

10/13/2010

11/12/2010

10/13/2010

11/12/2010

10/13/2010

11/12/2010

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
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Health	Quality Care Deficiencies
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Health	Nutrition and Dietary Deficiencies
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Health	Environmental Deficiencies
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Health	Resident Assessment Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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Health	Quality Care Deficiencies
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Health	Pharmacy Service Deficiencies
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Provide food in a way that meets a resident's needs.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are	Isolated	Minimal harm or potential for actual harm

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Based on Nursing Home Compare - Complaint Deficiency

455983	SAINT CATHERINE CENTER	300 WEST HIGHWAY 6
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76712	(254) 761-8500
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291
WACO	TX	76708	(254) 753-0291
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WACO	TX	76708	(254) 753-0291

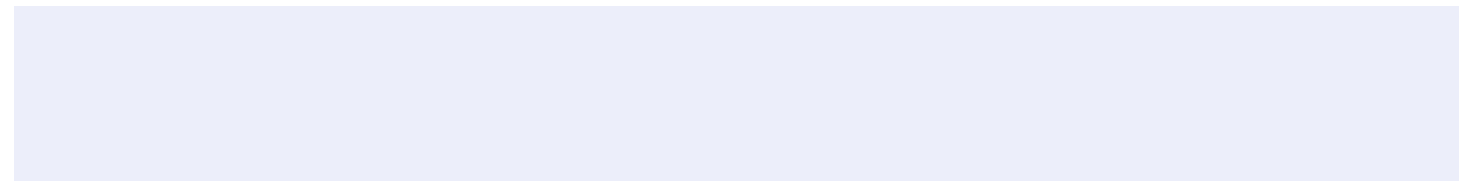
# NH - D

Based on Nursing Home Compare - Complaint Deficiency

10/13/2010	11/12/2010
10/17/2008	11/17/2008
03/25/2009	04/24/2009
09/29/2009	10/23/2009
09/29/2009	10/23/2009
09/29/2009	10/23/2009

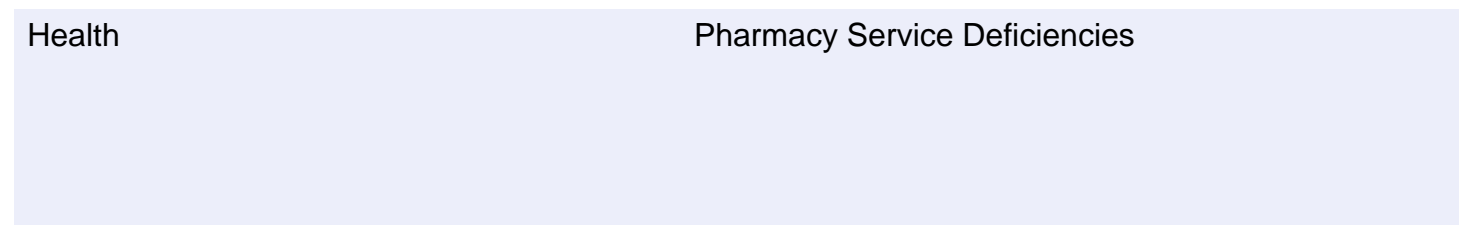
# NH - D

Based on Nursing Home Compare - Complaint Deficiency



Health

Pharmacy Service Deficiencies



Health

Pharmacy Service Deficiencies

Health

Pharmacy Service Deficiencies

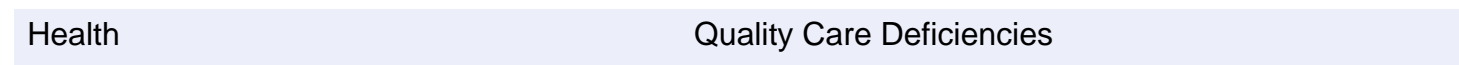


Health

Mistreatment Deficiencies

Health

Environmental Deficiencies



Health

Quality Care Deficiencies



# NH - D

Based on Nursing Home Compare - Complaint Deficiency

products available, which are needed every day and in emergencies, and give them out properly.		harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Use a registered nurse at least 8	Widespread	Potential for minimal harm

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

675141	CRESTVIEW HEALTHCARE RESIDENCE LTD	1400 LAKE SHORE DR
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76708	(254) 753-0291
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

11/04/2009

12/04/2009

05/02/2008

06/02/2008

05/02/2008

06/02/2008

05/02/2008

06/02/2008

10/09/2008

11/09/2008

10/09/2008

11/09/2008

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

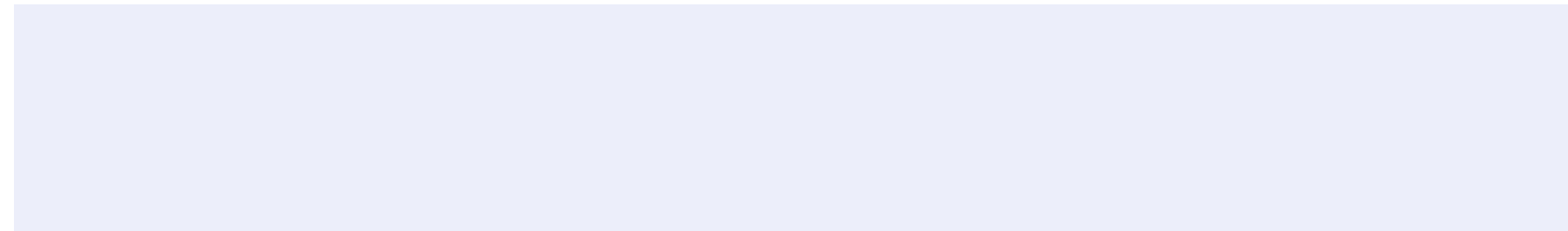
# NH - D

Based on Nursing Home Compare - Complaint Deficiency

hours a day, 7 days a week.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

# NH - D

Based on Nursing Home Compare - Complaint Deficiency



675360

WOODLAND SPRINGS NURSING CENTER

1010 DALLAS ST



675360

WOODLAND SPRINGS NURSING CENTER

1010 DALLAS ST

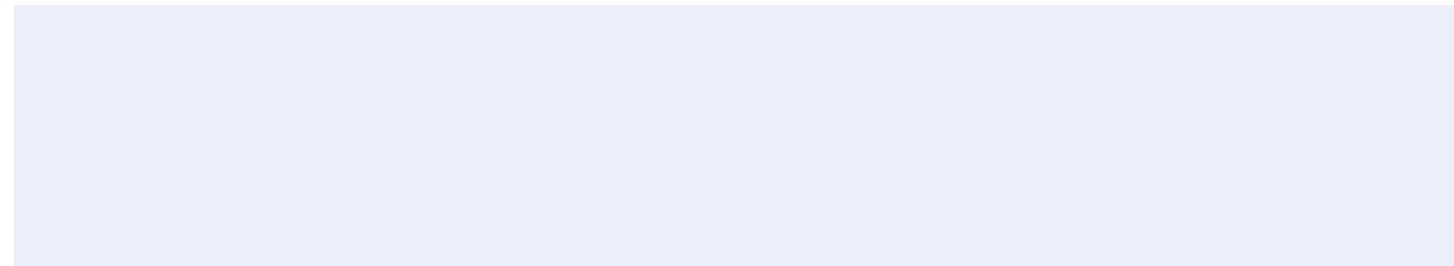
675360

WOODLAND SPRINGS NURSING CENTER

1010 DALLAS ST

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

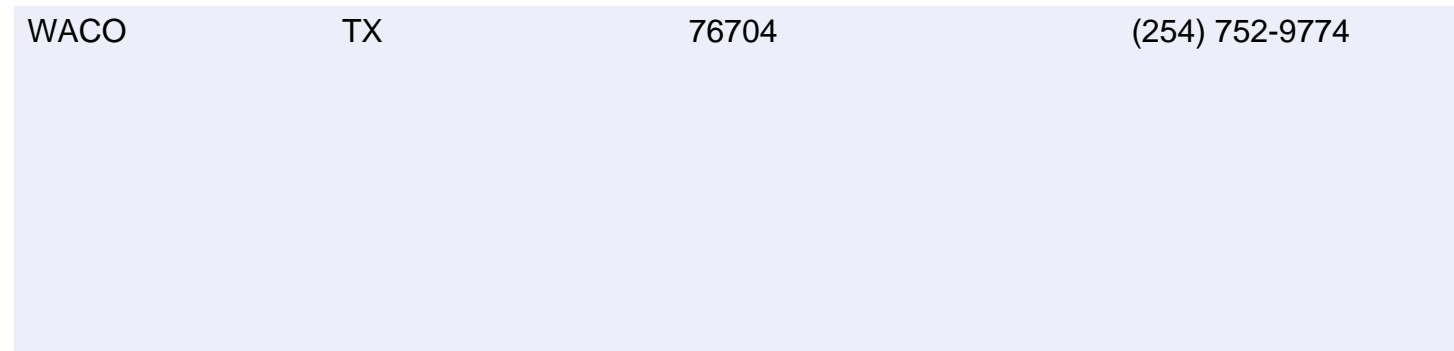


WACO

TX

76704

(254) 752-9774



WACO

TX

76704

(254) 752-9774

WACO

TX

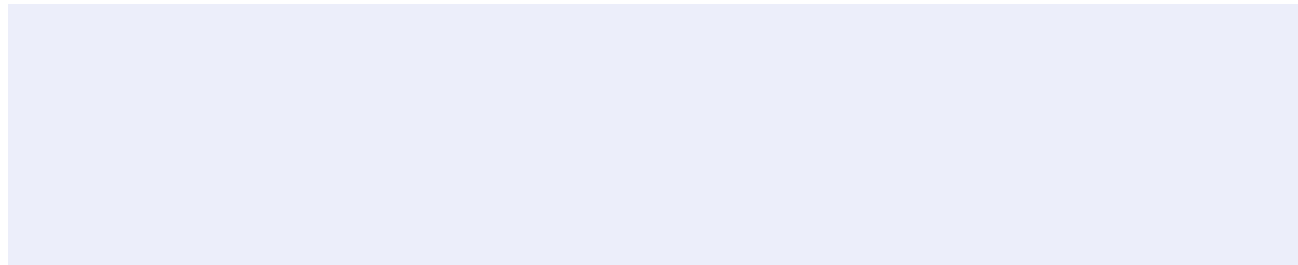
76704

(254) 752-9774



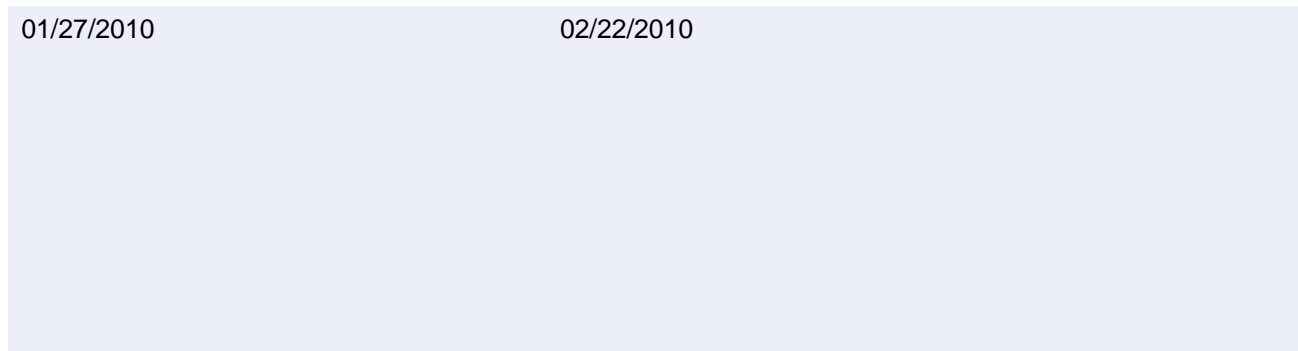
# NH - D

Based on Nursing Home Compare - Complaint Deficiency



10/09/2008

11/09/2008



01/27/2010

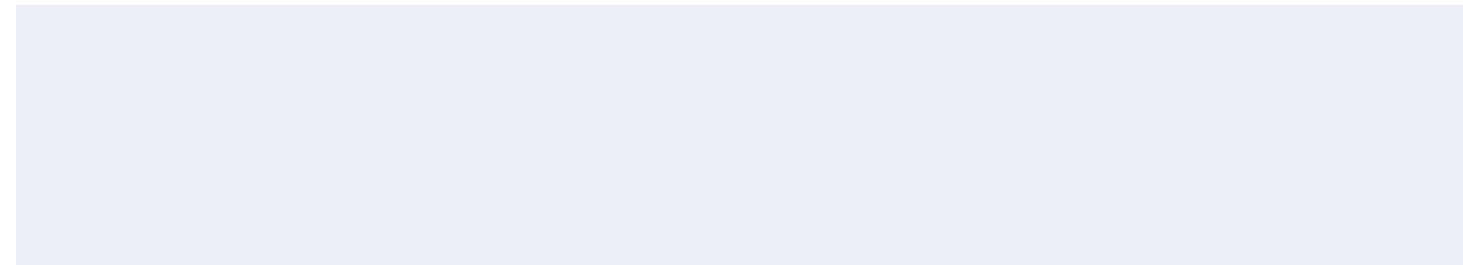
02/22/2010

01/27/2010

02/22/2010

# NH - D

Based on Nursing Home Compare - Complaint Deficiency



Health

Resident Rights Deficiencies



Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern	Minimal harm or potential for actual harm

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675360	WOODLAND SPRINGS NURSING CENTER	1010 DALLAS ST
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675438	LAKE SHORE VILLAGE HEALTHCARE CENTER	2320 LAKE SHORE DR
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76704	(254) 752-9774
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WACO	TX	76708	(254) 752-1075
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

01/27/2010

02/22/2010

06/10/2010

07/06/2010

09/04/2010

10/10/2010

10/25/2010

12/18/2010

04/01/2009

05/01/2009

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Resident Assessment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

Health

Mistreatment Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.

Provide care in a way that keeps or builds each resident's dignity and self respect.

Widespread

Potential for minimal harm

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Pattern

Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

Pattern

Minimal harm or potential for actual harm



# NH - D

Based on Nursing Home Compare - Complaint Deficiency

675438

LAKE SHORE VILLAGE HEALTHCARE CENTER 2320 LAKE SHORE DR

675438

LAKE SHORE VILLAGE HEALTHCARE CENTER 2320 LAKE SHORE DR

675438

LAKE SHORE VILLAGE HEALTHCARE CENTER 2320 LAKE SHORE DR

675438

LAKE SHORE VILLAGE HEALTHCARE CENTER 2320 LAKE SHORE DR

675438

LAKE SHORE VILLAGE HEALTHCARE CENTER 2320 LAKE SHORE DR

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76708	(254) 752-1075
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WACO	TX	76708	(254) 752-1075
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WACO	TX	76708	(254) 752-1075
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WACO	TX	76708	(254) 752-1075
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WACO	TX	76708	(254) 752-1075
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

02/11/2010

03/11/2010

02/11/2010

03/11/2010

01/13/2011

02/13/2011

01/13/2011

02/13/2011

01/13/2011

02/13/2011

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Rights Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated  
Minimal harm or potential for actual harm

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated

Minimal harm or potential for actual harm

Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated

Minimal harm or potential for actual harm

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern

Minimal harm or potential for actual harm

Have a program to keep infection from spreading.

Isolated

Minimal harm or potential for actual harm

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

675442	TEXAN NURSING & REHAB OF WACO LLC	5900 CLOVER LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN
675844	ROYAL MANOR	9114 ROYAL LN

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76710	(254) 772-0610
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164
WACO	TX	76712	(254) 666-2164

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

09/10/2009

10/05/2009

04/25/2008

05/21/2008

02/16/2009

03/16/2009

05/01/2009

06/01/2009

05/01/2009

06/01/2009

01/21/2010

02/20/2010

01/21/2010

02/20/2010



# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Mistreatment Deficiencies

Health

Quality Care Deficiencies

Health

Mistreatment Deficiencies

Health

Pharmacy Service Deficiencies

Health

Administration Deficiencies

Health

Environmental Deficiencies

Health

Administration Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

675844

ROYAL MANOR

9114 ROYAL LN

675844

ROYAL MANOR

9114 ROYAL LN

675844

ROYAL MANOR

9114 ROYAL LN

675844

ROYAL MANOR

9114 ROYAL LN

675844

ROYAL MANOR

9114 ROYAL LN

675924

REGENT CARE CENTER OF WOODWAY

7801 WOODWAY DR

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76712	(254) 666-2164
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WACO	TX	76712	(254) 666-2164
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WACO	TX	76712	(254) 666-2164
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WACO	TX	76712	(254) 666-2164
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WACO	TX	76712	(254) 666-2164
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WACO	TX	76712	(254) 235-7801
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

01/21/2010

02/20/2010

02/26/2010

03/26/2010

02/26/2010

03/26/2010

02/26/2010

03/26/2010

05/17/2010

06/16/2010

01/10/2008

02/10/2008

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Resident Assessment Deficiencies

Health

Environmental Deficiencies

Health

Mistreatment Deficiencies

Health

Resident Rights Deficiencies

Health

Pharmacy Service Deficiencies

Health

Resident Rights Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Pattern	Minimal harm or potential for actual harm

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
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675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
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675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
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675924	REGENT CARE CENTER OF WOODWAY	7801 WOODWAY DR
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676211	WESLEY WOODS ALZHEIMER'S CARE CENTER	1700 WOODGATE DRIVE
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676211	WESLEY WOODS ALZHEIMER'S CARE CENTER	1700 WOODGATE DRIVE
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO	TX	76712	(254) 235-7801
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WACO	TX	76712	(254) 235-7801
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WACO	TX	76712	(254) 235-7801
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WACO	TX	76712	(254) 235-7801
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WACO	TX	76712	(254) 666-5454
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WACO	TX	76712	(254) 666-5454
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# NH - D

Based on Nursing Home Compare - Complaint Deficiency

01/10/2008

02/10/2008

08/27/2008

09/19/2008

05/08/2009

05/12/2009

05/08/2009

05/12/2009

09/17/2010

09/17/2010

09/17/2010

09/17/2010

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies

Health

Administration Deficiencies

Health

Quality Care Deficiencies

Health

Pharmacy Service Deficiencies

Health

Quality Care Deficiencies

Health

Environmental Deficiencies

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.

Make sure that nurse aides show they have the skills to be able to care for residents.

Isolated

Minimal harm or potential for actual harm

Make sure that nurse aides show they have the skills to be able to care for residents.

Pattern

Minimal harm or potential for actual harm

Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

Isolated

Minimal harm or potential for actual harm

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.

Isolated

Minimal harm or potential for actual harm

Give each resident care and services to get or keep the highest quality of life possible.

Pattern

Immediate jeopardy to resident health or safety

Have a program to keep infection from spreading.

Pattern

Immediate jeopardy to resident health or safety

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

676231

HILLCREST BAPTIST MEDICAL CENTER

3000 HERRING AVE

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

WACO

TX

76708

(254) 202-4400

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

10/22/2009

11/04/2009

# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Health

Administration Deficiencies



# NH - D

Based on Nursing Home Compare - Complaint Deficiency

Be administered in a way that  
leads to the highest possible level  
of well being for each resident.

Widespread

Potential for minimal harm